

5Year Plan

Year 1 (2013)

- ✓ Provide more wheelchairs
- ✓ New winter floor mats for front lobby area and entrances.
- ✓ Evacuation Track stair evacuator (2 purchased and in place)

Year 2 (2014)

- ✓ Cardiac rehab accessible washroom
- ✓ Website upgraded to accommodate visually impaired persons.
- Ergonomically designed benches for lobby.
- Higher toilet in washrooms (on going). Short term solution purchase seat adjusters.

Year 3 (2015)

- Larger accessible parking spots.
- Provide better directional signage (on going).
- Purchase new seating for lobby area (firmer/higher)
- Have elevator sound to identify arrival at floor and when door is opening/closing.
- Counter in vending area adjusted to be more accessible.
- Removal of brick planter at front entrance to allow for wheelchair storage.
- Provide seating in public areas for people such as hip replacement patients/visitors.
- Customer service training/education (how to approach and talk to people of all abilities).
- Hearing impaired phone.
- Accessible washroom in O.R. area
- Purchase telephones for patient rooms with larger buttons for visually impaired persons.

Year 4 (2016)

- Self-registering kiosk
- E.R. Accessible washroom.
- E.R. treatment rooms (5-9) larger, more accessible.
- Switchboard and Registration accessible.
- Accessible washroom in X-Ray/E.R.
- Accessible washroom for Dialysis.

Year 5 (2017)

- Wheelchair accessible washroom for patient rooms.

Ongoing Projects:

- Changing faucets in washrooms (being changed to lever handles or motion activated) as repairs and replacement of old ones required.
- Changing door knobs (being changed to lever handles) as repairs and replacement required.
- Directional Signage.