

5 Year Accessibility Plan

Year 4 (2016)

- ✓ Wheelchair storage at front entrance
- ✓ Customer service training/education (how to approach and talk to people of all abilities).

Year 5 (2017)

- ✓ Self-registering kiosks – one in ER, one for OP registration
- ✓ Hearing/Visually impaired phones (2 purchased)
- ✓ Accessible washroom for Dialysis. (In Progress)
 - Supportive of shared accessible washroom between Dialysis and FHT

Year 6 (2018-19)

- ✓ Wheelchair accessible washroom for patient rooms. - Dialysis
- ✓ Higher toilet in washrooms (on going). Short term solution purchase seat adjusters.
- ✓ Wayfinding Project initial planning

Year 7 (2019-20)

- Wheelchair accessible washroom in rm 117 – Approved on Capital List
- ✓ Wayfinding project - declutter and re-organization in preparation for new directional signage
- ~~Have elevator sound to identify arrival at floor and when door is opening/closing.~~
- Evaluate entrances into the building and make suggestions to increase accessibility
- ✓ Sharps containers in Public Washrooms
- Website update-pending approval – Approved on Capital List

Year 8 (2020-21)

- Wayfinding Project - Directional Signage
- Wheelchair accessible washroom
- Railings replacement

Ongoing Projects:

- Changing faucets in washrooms (being changed to lever handles or motion activated) as repairs and replacement of old ones required.
- Changing door knobs (being changed to lever handles) as repairs and replacement required.
- Higher toilet in washrooms (on going). Short term solution purchase seat adjusters

Future Projects:

- E.R. Accessible washroom.
- E.R. treatment rooms (5-9) larger, more accessible.
- Switchboard and Registration accessible.
- Accessible washroom in X-Ray