

**Board Meeting Summary****March 23, 2021****Presentation: Senior Friendly Framework**

D. Howes and Dr. T. Heerema provided a presentation highlighting the Emergency Department which included the following;

- The Physical Area;
- The Patient Experience;
- Triage – Canadian Triage and Acuity Scale (CTAS);
- Data including CTAS volumes, emergency visits by location in Grey-Bruce, Registrations by Hour and average wait time comparisons;
- Emergency Room Wait Time Initiative (ERNI);
- Life or Limb Policy;
- Mental Health;
- Rapid Access Addiction Medicine (RAAM) Clinic;
- COVID-19: What's Changed in the Emergency Department;
- Staffing Model; and
- Requirement to work in the ER.

**Grey-Bruce Ontario Health Team Update**

Information was provided on a community information session for the Grey-Bruce Ontario Health Team Community Council that is occurring March 24<sup>th</sup>. This will be a virtual event to provide information on what is an OHT, what it means for the quality of healthcare, what is a Community Council and how to become a Community Council Advisor.

**Board Chair Report**

The Board Chair highlighted the events/meetings she has participated in from February 18, 2021 – March 18, 2021.

**President and Chief Executive Officer Report**

- The past week marked the one-year anniversary of the COVID-19 pandemic. A timeline was provided of HDH's internal response over the past year;
- Vaccine roll-out in the Grey-Bruce region continues to move forward as vaccines are made available. The Vaccine Task force continues to meet bi-weekly.

**Finance/Audit and Property Committee Report**

The Finance/Audit & Property Committee met on March 18, 2021 and reviewed the financial statements for the 11<sup>th</sup> period ending February 28, 2021. At the end of February YTD there was a surplus of \$791,735 before amortization and a surplus of \$531,439 after building amortization. The preliminary letter from the Auditors was also received.

**Quality Governance & Risk Management Committee**

Reviewed and approved the 2021-22 Strategic Initiatives – Annual Priorities and Goals.

**Vice President of Patient Care Services and Chief Nursing Officer**

- The HDH COVID-19 Assessment Centre volumes have remained fairly constant over the last month with volumes typically in the 35-85 visits per day;
- HDH and Public Health worked diligently to ensure staff and physicians received the COVID-19 vaccine. HDH will continue to partner with the Grey Bruce Public Health Unit to ensure that all of our

health care workers and staff wanting the vaccine are fully vaccinated with first and second dose based on provincial guidelines; and

- Rising alternative level of care (ALC) and increased length of stay continue to be of concern for hospital across the south west. A Ministry Directive has brought about a number of changes and restrictions in the Long Term Care sector to protect the residents in those home, include isolation protocols and the removal of three and four bed wards. HDH has certainly felt the impact of these changes, resulting in an increase trending in ALC volumes and prolonged hospital stays.

#### **HDH Auxiliary Report**

- The Auxiliary Gift Shop has reopened operating with shortened hours twice a week;
- The new executive will be sworn in on May 25, 2021; and
- Work continues with the auxiliary to plan a return to HDH.

*For further information, please contact Victoria Cumming, Executive Assistant to the CEO, at 519-364-2340 x 209.*